

**08**  
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AUMA Convention & AMSC Trade Show



# John McGowan Chief Executive Officer Update

Report to Delegates  
2008 AUMA Convention



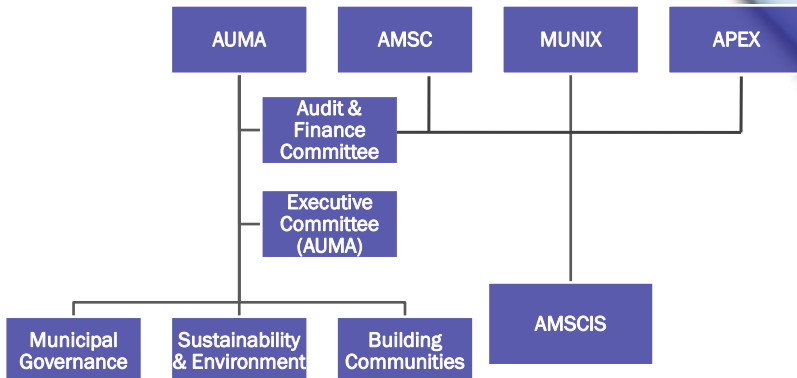
October 2, 2008

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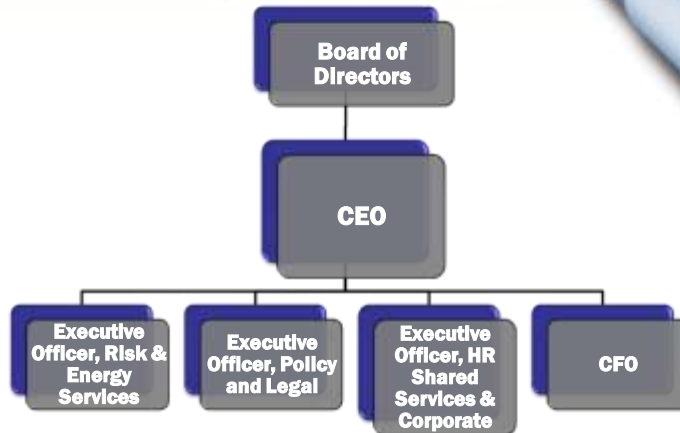
## Board Organizational Chart



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## Senior Executive Team



AUMA AMSC

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### Reports

- President's
- CEO's

### Measures

- Performance measures set by the Boards reported

### Initiatives Alignment with TXS guidelines

- Board initiatives and corporate guidelines set by the Boards

### Audited financial

- Financial reports for AUMA and its business corporations

### Membership reports

- A listing of who are regular, associate and affiliate member of AUMA

AUMA AMSC

### AMSC

- General Insurance
  - Customers 679
  - Billings \$23 million
- Benefits
  - Customers 372
  - Billings \$32 million
  - Employees Covered 11,240
- Pensions
  - Members 36
  - Employees Covered 730
  - Benefits Net Assets \$ 8.5 million
- Energy Aggregation - current program
  - Customers 590
  - 360,000 MWh electricity
  - 2.5 Million GJ of natural gas
  - 20% Renewable energy
  - New 2009+ Program has significant changes based on **YOUR** input
- AMSC Board (appointed from AUMA Board) 12

Significant increase in customer contact in-person, courtesy phone calls  
Stepped up efforts in establishing benchmarks and efficiency measures

### New Initiatives

- Energy Management Program & Information System
- New GI and claims system
- E-Learning
- Aggregated Investments
- Comprehensive approach to HR
- Legal Templates

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## Connecting with Members

### Direct Communications

- Weekly Digest
- Regional Sessions
- Summits, Symposiums and Caucus meetings
- Municipal visits
- Web Site
- Letter/Phone

### Indirect Communications

- News Releases
- Print, radio and television media



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## Website

The screenshot shows the website's layout with a navigation menu on the left and a main content area. The main content area features several news items:

- Representing the advocacy and business interests of Ontario's surface transportation businesses**
- THE AUMA LEADERS IN ADVOCATING LOCAL GOVERNMENT INTERESTS** in the Provincial Legislature and other organizations.
- Updated Convention Schedule Available**: The 2008 Convention has been added to the Convention website. The Virtual Convention Booking System is also now available. Click here to learn more.
- 2008 Convention - Register Online Now!**: The registration is now available for the 2008 AUMA/AMSC Convention and Exhibition, September 29-October 1 at the Sheraton Conference Centre in Toronto. Click here to learn more.
- Registration now open for local Non-ERP Careers**: Registration is now open for the September 29-October 1 Convention and Exhibition. Registration is now open for local Non-ERP Careers. Click here to learn more.
- Special Registration for 2008 Convention**: Please visit our website for more information on the 2008 Convention and Exhibition. Click here to learn more.
- THE AUMA LEADERS IN PROPOSING LEGISLATION TO ITS MEMBERS** have been announced by AUMA.
- AMSC Traditions Sold out!**: The 2008 AMSC Traditions at the Sheraton Conference Centre in Toronto is now sold out. Click here to learn more.
- Changes Afoot in Canada's Health Care Industry**: In this industry, technology and innovation are driving change. The health care industry in Canada is facing a number of challenges. Click here to learn more.





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## Convention Agenda

### Friday

Time	Activity	Location
7:00 – 8:00 am	Breakfast – Legal Issue Session	Hall A
8:00 – 8:15 am	Election of President	
8:15 – 8:45 am	Elections of Director(s)	
8:45 – 9:15 am	Minister of Municipal Affairs Address	
9:15 – 9:30 am	Election of Vice President(s)	
9:30 – 9:50 am	FCM President Address	
9:50 – 10:30 am	Resolutions Session	
10:30 – 11:00 am	Leaders of the Opposition Address	
11:00 – 11:40 am	Closing Keynote [Major-General (RET'D) Lewis MacKenzie]	
11:40 – 12noon	Draws / Closing	
12 noon – 1:30 pm	Government Luncheon [Municipal Excellence Awards]	Hall B

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# Thank you!

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