

BENEFITS SERVICES



With more than 10,000 participants, AMSC is proud to be one of the largest benefits providers for municipal employees in the province of Alberta.

Eligible participants include: elected officials, regular employees, seasonal employees, volunteers, contract employees, and retired employees.

The AMSC Customer Service Centre offers you a point of contact to assist in resolving all of your service needs.

Known as a multi-employer plan, it provides flexibility and a wide scope of employee benefits designs to meet the requirements for members. Each municipality has the capability and choice to put together an Employee Benefits plan uniquely tailored to meet the economic needs and requirements for the specific municipality within the framework of the plan.

The Third Party Administration services provided by AMSC Member Services for employee benefits for participating municipalities include:

- Enrolments and Changes in Employee Benefits
- Invoicing and Premium Remittance
- Advocacy with Insurance Companies
- Plan Communications in the form of print communications and seminars
- Plan Design, Pricing and Quotations

The AMSC Member Services Employee Benefits Plan has evolved to provide a full range of employee benefits programs:

- Group Life Insurance
- Optional Life Insurance
- Accidental Death & Dismemberment
- Voluntary Accidental Death & Dismemberment
- Dependent Life Insurance
- Short & Long Term Disability
- Dental Care
- Extended Health Care (includes Emergency Medical Travel Assistance)
 - Vision Care

Additional benefits:

- Critical Illness Insurance
- Retiree Health & Dental Benefits
- Employee Assistance Program
- Volunteer Fire/Ambulance Personnel

Contact us for your no-cost, no-obligation quotation!

Vision

The Alberta Municipal Services Corporation is a strategic and self-sustaining organization that is respected for its excellence as a **service delivery provider** to public entities and community groups.

Mission

AMSC leads in **design, development and provision of shared corporate and networked products and services** that address the needs of customers.

Core Values

The Alberta Municipal Services Corporation demonstrates its core values throughout all aspects of its business.

1. Trust – builds trusting relationships through honesty, integrity and professionalism.
2. Reputation – builds a strong, positive reputation through reliability, consistency and by taking a long term view.
3. Communication – communicates appropriately and effectively with members.
4. Responsiveness – establishes networks through which it listens and responds to its members.
5. Transparency – provides transparent and understandable service.
6. Accountability – is accountable for the decisions it makes.

Objectives

The overall objectives for the continued evolution of AMSC are:

1. AMSC products and services are competitive
2. AMSC achieves a high satisfaction rating from its customers
3. AMSC achieves regular return on shareholder funds
4. AMSC is a leader in the business community
5. AMSC is a leading employer

For more information, call us today!

10507 Saskatchewan Drive Edmonton, Alberta T6E 4S1
Phone: 780-433-4431 Toll-free: 310-AUMA Fax: 780-433-4454
E-mail: main@auma.ca www.auma.ca

