

Agility Recovery



Continuity of Operations Planning & Recovery

Public Sector Solutions



Prepare to Survive

Since 1989, Agility has responded to thousands of events and orchestrated thousands of recoveries, large and small, all with a success rate that remains at 100 percent. We have a passion for this business that reaches far beyond the signing of a contract. We are here for our members before, during and after the disaster. We believe every community should have access to continuity services that are affordable, efficient, reliable and simple.

Because disasters reach far beyond the initial impact of the event, the grim legacy can be felt in the community for years. Ultimately, the decisions we make and the actions we take, especially during times of disaster, affect communities on a large scale. The true measure of a community is its resiliency after the disaster.

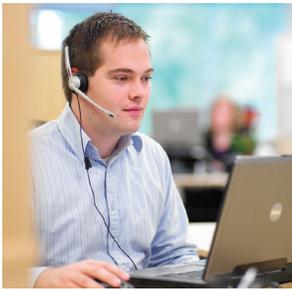
We believe that Continuity of Operations is more than simply a plan. It's a lifestyle issue. It's about leadership, restoring basic services, businesses, employees, families and community.

With Agility by your side, your community and those who depend on you won't miss a beat.



Membership Lifecycle

Agility is with you every step of the way: from the development of your COOP plan, to educational tools & resources like PrepareMyBusiness.org and Post-Disaster analysis.

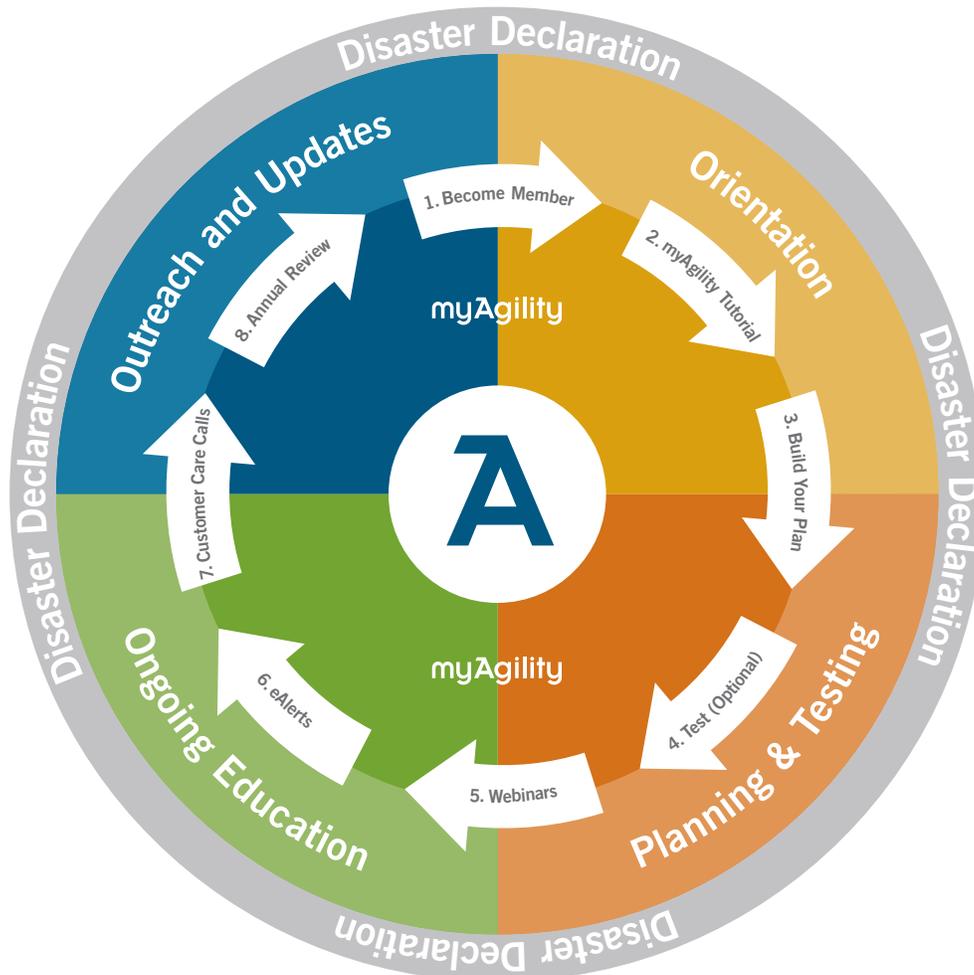


24-Hour Hotline

Our recovery specialists are available whenever and wherever you need them. Their only focus is recovering your operations. Period. Regardless of your situation, we are there to help.

Testing

In the past two years, we have conducted over 700 tests. We work with Agility members before, during and after every test to make this once-daunting task easy and worry-free.



Resources & Assets

\$40 million in equipment ready to go at a moment's notice. Plus, preferred relationships with dozens of key suppliers whose resources are maintained in a state of permanent readiness across the United States.

Outreach & Education

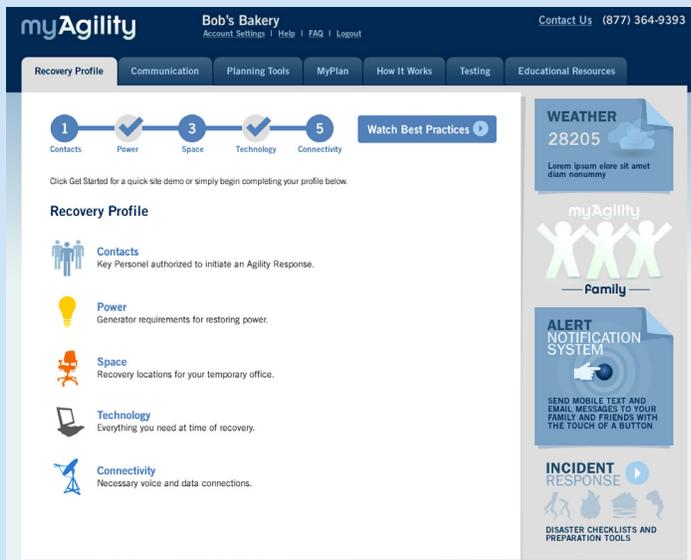
Like your organization, Continuity of Operations is a constantly evolving discipline. Weekly tips, free educational webinars, eAlerts and annual reviews are all a part of the Agility member experience.



PLAN

Simple And Easy To Use

Our ReadySuite membership solution addresses the typical high-cost, high-frustration factor associated with continuity of operations planning. Our online portal, myAgility, addresses these issues head on.



myAgility

myAgility is our exclusive online, password-protected planning tool. ReadySuite members may store, view and update pertinent recovery-planning information, including:

- Specified resource needs for recovery
- Internal communication strategy
- Identified vital supply-chain contacts
- Current fixed-asset inventory information
- Critical documents, such as insurance policies, product warranties and data back-up procedures

ALERT NOTIFICATION SYSTEM

As an additional resource, Agility developed an alert notification tool to help members communicate with their public during an interruption. The innovative notification system allows Agility members to send e-mails and text messages to contacts and contact groups listed in their MyAgility account through the Web-based MyAgility platform.

Although Agility members can utilize the notification system at any time, its intended use is during any interruption event or disaster recovery effort to alert employees, vendors and key contacts of news related to the recovery.

PREPARE

ReadySuite:

A TURN-KEY CONTINUITY OF OPERATIONS SOLUTION

Since 1989, thousands of public and private entities have relied on Agility Recovery to provide customized, affordable Continuity of Operations services and plan development. Agility's ReadySuite Solution includes everything your organization needs to plan for and recover in one simple package. Assets are pre-staged throughout North America, ready for mobilization at a moment's notice.

ReadySuite includes a la carte access to:



Plan

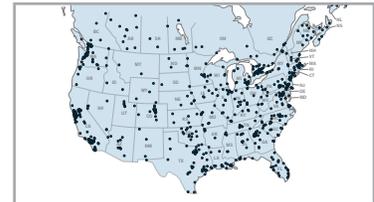
Secure Online Portal to make & update recovery plans, store vital documents, and set up Alert Notifications

The logo for myAgility, featuring the text 'myAgility' in white on an orange rounded rectangular background.



Power

Emergency generators stationed across North America



Office

Office space to fit any need including mobile, commercial and retail office space



Computer Systems

Computers, servers, printers, fax machines & other equipment stocked for express delivery



Communications

Satellite connectivity to restore phone and Internet service



RESPOND

Bridging The Gap Between Disaster And Survival

Too often, organizations hit with a crisis are unable to properly, quickly and effectively manage the varied tasks associated with recovering their operations. That's not the case for Agility members. The moment the worst happens, we're on the job assessing, strategizing and mobilizing our resources to get your operations up and running without delay.

Throughout a Recovery, your best interests, and those of your constituents will always be our foremost concern because all disasters are non-financial events for Agility. You can feel comfortable that at your weakest moment, most vulnerable moment, you are not being taken advantage of. There are NO disaster declaration fees. NO disaster alert fees. Your organization will only be billed for the associated recovery costs...no markup...no profit from disasters. Most importantly, you have partnered with an organization that has conducted over 1,000 documented recoveries with a 100% success rate.

Recovery Process

Operations Recovered

1

Disaster Declaration



2

Recovery Strategy



3

Mobilize Resources



4

Monitor Recovery



5

Post-Recovery

- Call Agility Hotline
- Declare Disaster



- Assess Situation
- Develop Strategy
- Approve Recovery Estimate



- Technology Shipped
- Delivery & Set-up
- Onsite Training



- Ongoing Tech Support

- Review strengths, weaknesses
- Recommended actions

Taking COOP Plans To A Different Level

AMSC Insurance & Risk Services, in place for more than 40 years, provides municipalities and municipally-related organizations the assurance that their assets are well protected with a program that is second-to-none in the industry. Our program is continually enhanced to provide rate stability, cost savings and flexibility. Members value our expertise in municipalities; they realize the economies of scale delivered as an effective way to manage costs; they appreciate the support they receive and recognize the benefits of our advocacy efforts. These four factors differentiate AMSC, and make us uniquely qualified to deliver the best value when it comes to addressing business needs.

We are delighted to present the Agility Recovery enhanced suite of services to help your organization prepare for disaster recovery and business continuity. Since Agility makes no profit during the recovery process, in the event of an interruption, you will have peace of mind that the advice and assistance you receive is in the best interests of your organization and that of your community.

If you have additional questions please call 877.364.9494 or visit www.agilityrecovery.com.



“Following a disaster, if operations are not restored right away, your community will be in jeopardy of a long, painful recovery. Agility ensures you will have the right resources in place to seamlessly execute your plan in the wake of any disaster scenario.”

Chief David Paulison, former Administrator of the Federal Emergency Management Agency (FEMA)



Agility Recovery

Prepare to Survive

2101 Rexford Rd, Suite 350E • Charlotte, NC 28211

866.364.9696 • www.agilityrecovery.com